

Client Update

BioReference® | GenPath®

Holiday Logistics Schedule

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December 11, 2023

Dear Valued Client,

BioReference® Health will be observing the **Christmas Holiday on Monday, December 25, 2023** and the **New Year's Holiday on Monday, January 1, 2024**. All locations will be operating on a limited or closed schedule on these days. Customer Service will remain open and our Logistics/Transportation Team will be working at limited capacity. Please note our main laboratory testing facility in Elmwood Park, NJ will remain open for specimen processing and testing.

Courier Pick-up Christmas: Regularly scheduled pick-ups will be **cancelled on Monday, December 25, 2023**. If you require a pick-up on this day, please call the laboratory by **Monday, December 18, 2023**, and use the phone tree option for Specimen Pick-up/Transportation.

Courier Pick-up New Year's: Regularly scheduled pick-ups will be **cancelled on Monday, January 1, 2024**. If you require a pick-up on this day, please call the laboratory by **Tuesday, December 26, 2023**, and use the phone tree option for Specimen Pick-up/Transportation.

FedEx: FedEx will be observing Christmas Holiday on Monday, December 25, 2023 and New Year's Holiday on Monday, January 1, 2024.

- Saturday, December 23, 2023, FedEx will be providing modified service.
- Sunday, December 24, 2023, FedEx will be closed.
- Saturday, December 30, 2023, FedEx will be providing modified service.
- Sunday, December 31, 2023, FedEx will be closed.
- Please make alternative arrangements with our Logistics Department.

For clients outside the NY/NJ area, please be advised of the schedules for our nationwide locations:

- **Burbank, CA:** Closed on Christmas Day, Monday, December 25, 2023, and will resume normal operations on Tuesday, December 26, 2023. Closed on New Year's Day, Monday, January 1, 2024, and will resume normal operations on Tuesday, January 2, 2024.
- **Melbourne, FL:** Closed on Christmas Day, Monday, December 25, 2023, and will resume normal operations on Tuesday, December 26, 2023. Closed on New Year's Day, Monday, January 1, 2024, and will resume normal operations on Tuesday, January 2, 2024.
- **Houston, TX:** Closed on Christmas Day, Monday, December 25, 2023, and will resume normal operations on Tuesday, December 26, 2023. Closed on New Year's Day, Monday, January 1, 2024, and will resume normal operations on Tuesday, January 2, 2024.

Please also be advised that all Laboratory Collection Center locations will be closed Monday, December 25, 2023, in observation of Christmas Day, and will resume normal operations on Tuesday, December 26, 2023. They will also be closed on New Year's Day, Monday, January 1, 2024, and will resume normal operations on Tuesday, January 2, 2024.

We wish you a safe and healthy holiday season.

Best Regards,
The BioReference® | GenPath® Team

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