

# Client Update

## BioReference® | GenPath®

Thanksgiving Logistics Schedule

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November 8, 2023

Dear Valued Client,

BioReference Health will be observing **Thanksgiving Day on Thursday, November 23, 2023**. All locations will be operating on a limited or closed schedule. Customer Service will remain open and our Logistics/Transportation Team will be working at limited capacity. Please note our main laboratory testing facility in Elmwood Park, NJ will remain open for specimen processing and testing.

**Courier Pick-up:** Regularly scheduled pick-ups will be canceled on Thursday, November 23, 2023. If you require a pick-up on this day, **please call the laboratory by Monday November 13, 2023** and the phone tree option for Specimen Pick-up/Transportation.

**FedEx:** FedEx will be observing Thanksgiving Day on Thursday, November 23, 2023.

- On Wednesday, November 22, 2023, Fedex will be providing modified service.
- On Thursday, November 23, 2023, Fedex will be closed.
- On Friday, November 24, 2023, Fedex will be providing modified service.
- On Saturday, November 25, 2023, Fedex will be providing modified service.
- Please make alternative arrangements with our Logistics Department.

For clients outside the NY/NJ area, please be advised of the schedules for our nationwide locations:

- **Burbank, CA:** Closed on Thanksgiving Day, Thursday, November 23, 2023, and will resume normal operations on Friday, November 24, 2023.
- **Melbourne, FL:** Closed on Thanksgiving Day, Thursday, November 23, 2023, and will resume normal operations on Friday, November 24, 2023.
- **Houston, TX:** Closed on Thanksgiving Day, Thursday, November 23, 2023, and will resume normal operations on Friday, November 24, 2023.

Please also be advised that all Laboratory Collection Center locations will be closed Thursday, November 23, 2023 in observation of Thanksgiving Day, and will resume normal operations on Friday, November 24, 2023.

We wish you a safe and healthy holiday.

Best Regards,  
The BioReference® | GenPath® Team