

Client Update

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HOLIDAY LOGISTICS SCHEDULE

Page 1 of 1

Dear Valued Client,

BioReference Health will be observing the Christmas holiday on **Monday, 12/26/22**. All locations will be operating on a limited or closed schedule. Customer Service will remain open and our Logistics/Transportation Team will be working at limited capacity.

The New Year holiday will be observed on **Monday, 1/2/23**. All locations will be operating on a limited or closed schedule. Customer Service will remain open and our Logistics/Transportation Team will be working at limited capacity.

Courier Pick-up/Christmas: Please note that regularly scheduled pick-ups will be canceled on **Sunday, 12/25/22, and Monday 12/26/22**. If you require a pick-up on either of these days, **please** call (800) 229-5227 by **Monday, 12/19/22** and select option 3 (Specimen Pick-up/Transportation).

Courier Pick-up/New Year's: Please note that regularly scheduled pick-ups will be canceled on **Sunday, 1/1/23, and Monday 1/2/23**. If you require a pick-up on either of these days, **please** call (800) 229-5227 by **Tuesday, 12/27/22** and select option 3 (Specimen Pick-up/Transportation).

FedEx: FedEx will be observing the **Christmas Holiday on Monday, 12/26/22**.

- **On Friday, 12/23/22**, there will be no FedEx shipping option for next day service due to a modified service schedule.
- **On Saturday, 12/24/22**, there will be no FedEx shipping option for next day service due to a modified service.
- Please make alternative arrangements with our Logistics Department.

FedEx: FedEx will be observing the **New Year's Holiday on Monday, 1/2/23**.

- **On Friday, 12/30/22**, there will be no FedEx shipping option for next day service due to a modified service schedule.
- **On Saturday, 12/31/22**, there will be no FedEx shipping option for next day service due to a modified service.
- Please make alternative arrangements with our Logistics Department.

For clients outside the NY/NJ area, please be advised of the schedules for our nationwide locations:

- **Burbank, CA:** Closed Christmas Day and **Monday 12/26/22**. New Year's Day and **Monday 1/2/23**.
- **Melbourne, FL:** Closed Christmas Day and **Monday 12/26/22**. New Year's Day and **Monday 1/2/23**.
- **Houston, TX:** Closed Christmas Day and **Monday 12/26/22**. New Year's Day and **Monday 1/2/23**.

Please also be advised that due to the inclement weather, there may be additional delays beyond our control.

We wish you a safe and joyful holiday season.