



Client Update

SEPTEMBER 2020 - INTERIM UPDATE

Dear Valued Client,

BioReference Laboratories and its subsidiaries will be observing the Labor Day holiday on **Monday, 9/7/20** and our various locations will be on a limited and/or closed schedule. Customer Service will remain open at our main campus in Elmwood Park, NJ and our Logistics/Transportation Team will be working at a limited capacity.

For clients within the local network (New York, New Jersey):

- **Courier Pick-up:** If you require a pick-up on Monday, 9/7/20, please call by Thursday, September 3rd and select option 3 (Specimen Pick-up/transportation).

FedEx: FedEx will be observing the Labor Day holiday on Monday 9/7/20:

- If you use FedEx, there will be no service on Labor Day.
- Please make alternative arrangements with our Logistics Department.

For clients outside the NY/NJ area, please be advised of the schedule for our nationwide locations.

Logistics/Transportation Team will be working at a limited capacity:

- **Campbell, CA:** Closed on Labor Day and will resume operations on Tuesday, September 8th
- **Burbank, CA:** Closed on Labor Day and will resume operations on Tuesday, September 8th
- **Melbourne, FL:** Will be on a limited and/or closed schedule, and will resume operations on Tuesday, September 8th
- **Houston, TX:** Closed on Labor Day and will resume operations on Tuesday, September 8th
- **GeneDx, MD:** Will be on a limited and/or closed schedule, and will resume operations on Tuesday, September 8th

Thank you in advance for your cooperation.

Sincerely,
Ronald Rayot
Director of Logistics
BioReference Laboratories, Inc.

NOTES:

To subscribe to receive client updates via email, please visit <http://bioreferencelabs.bioreference.com/go-green> .